

# HELOA North West and Northern Ireland

## General Update from SFE

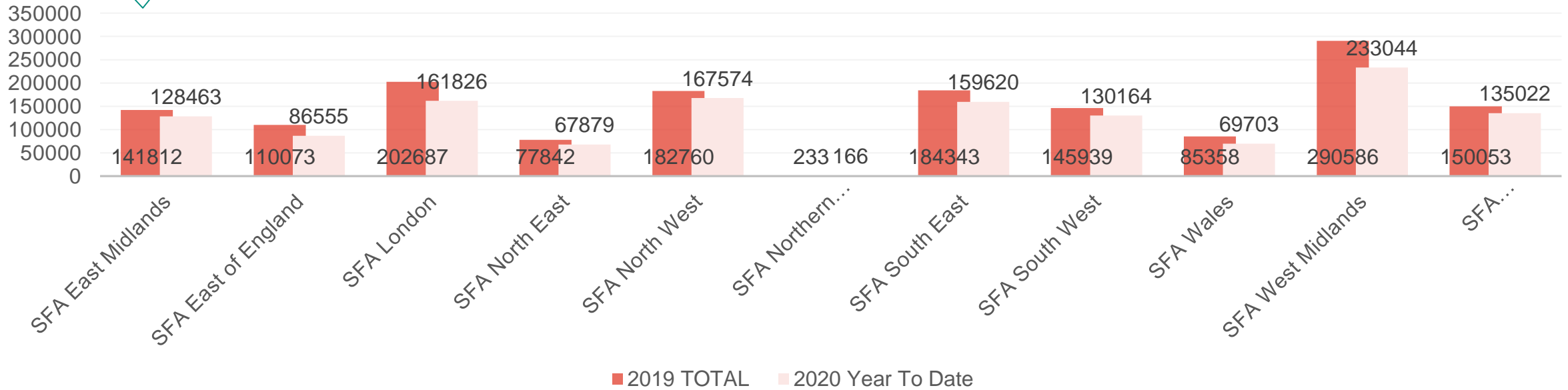
Kevin McMullan and Stephen Jones  
Funding Information Services



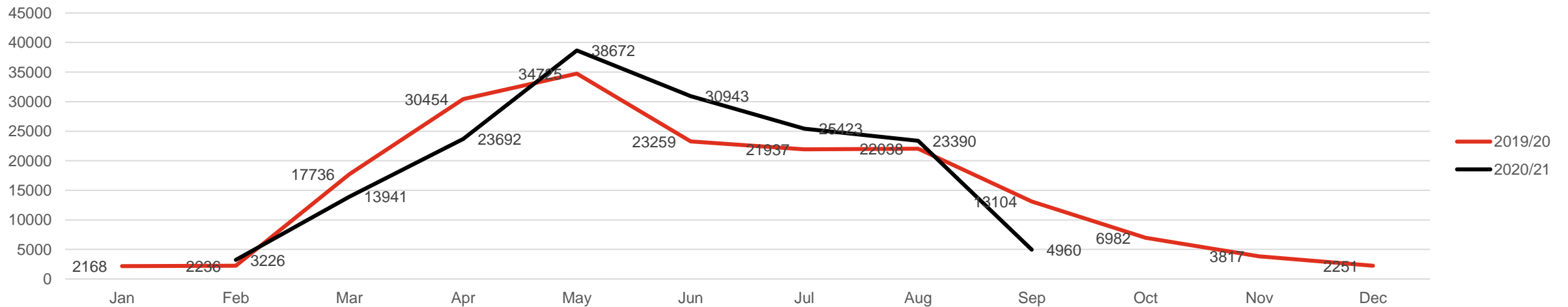
Student Loans Company

- Various improvements to the service given that students are finding it difficult to obtain / supply evidence. More information can be submitted online including information supporting applications from our vulnerable groups (estranged students, care leavers). Hardship Forms and evidence to: [financial\\_hardship@slc.co.uk](mailto:financial_hardship@slc.co.uk). Completed student Estrangement Forms can be sent to: [independent\\_student\\_Enquiries@slc.co.uk](mailto:independent_student_Enquiries@slc.co.uk).
- Relaxation of the ADIF Form (which supports students that do not have a valid passport and must supply a birth certificate)
- Earlier introduction of the [Current Year Income \(CYI\) Assessment](#) scheme. Usually income dependent on 2018/19 tax year. We are expecting increase in the use of CYI scheme due to furlough / CV19. More information and a dedicated campaign for students and sponsors is available at [www.gov.uk/slc](http://www.gov.uk/slc)
- Ongoing updates for (i) prospective students (ii) current students and (iii) students entering repayment available at [www.gov.uk/slc](http://www.gov.uk/slc)
- Introduction of Digital Evidence Upload – the ability for students to upload evidence directly through the Online Application Portal. Available for all evidence with the exception of evidence that needs to be original (ID and some residency information)

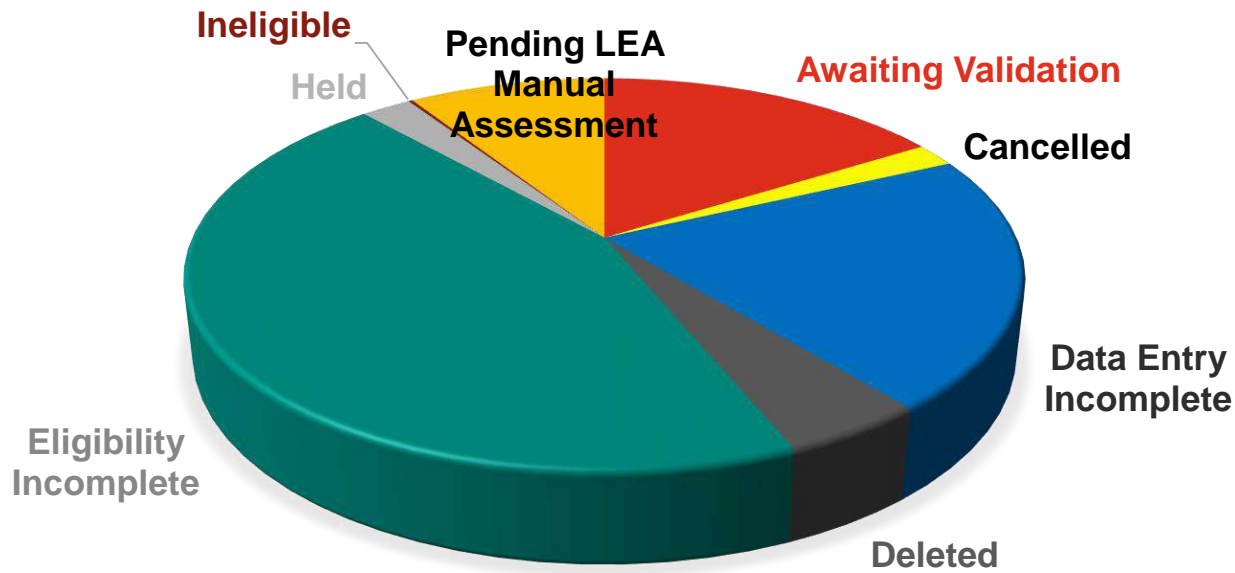
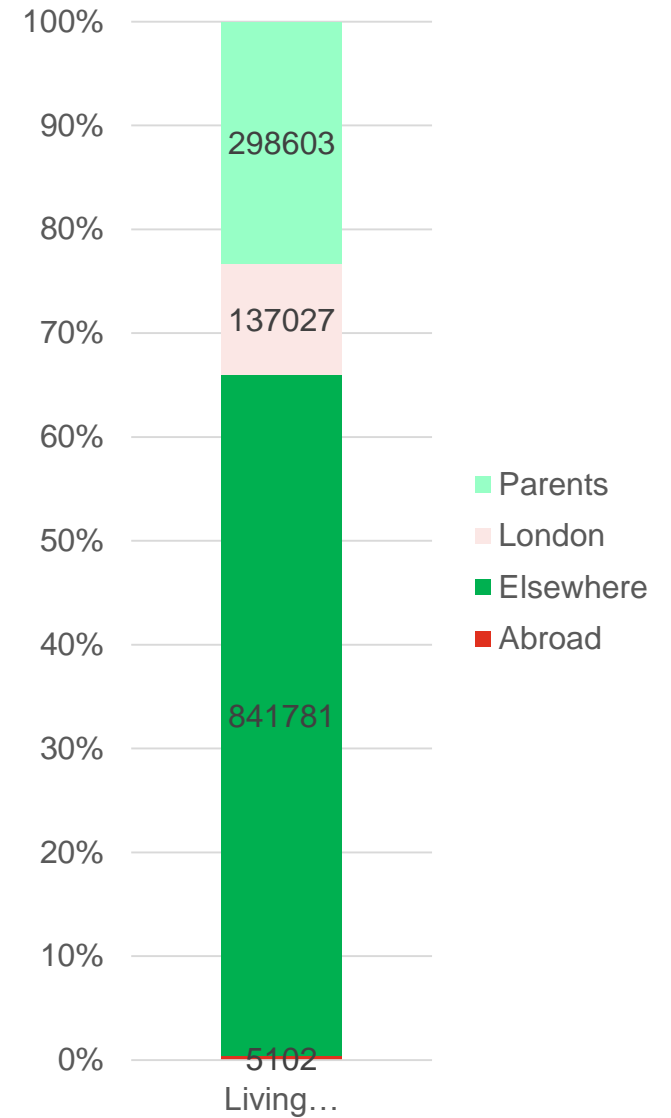
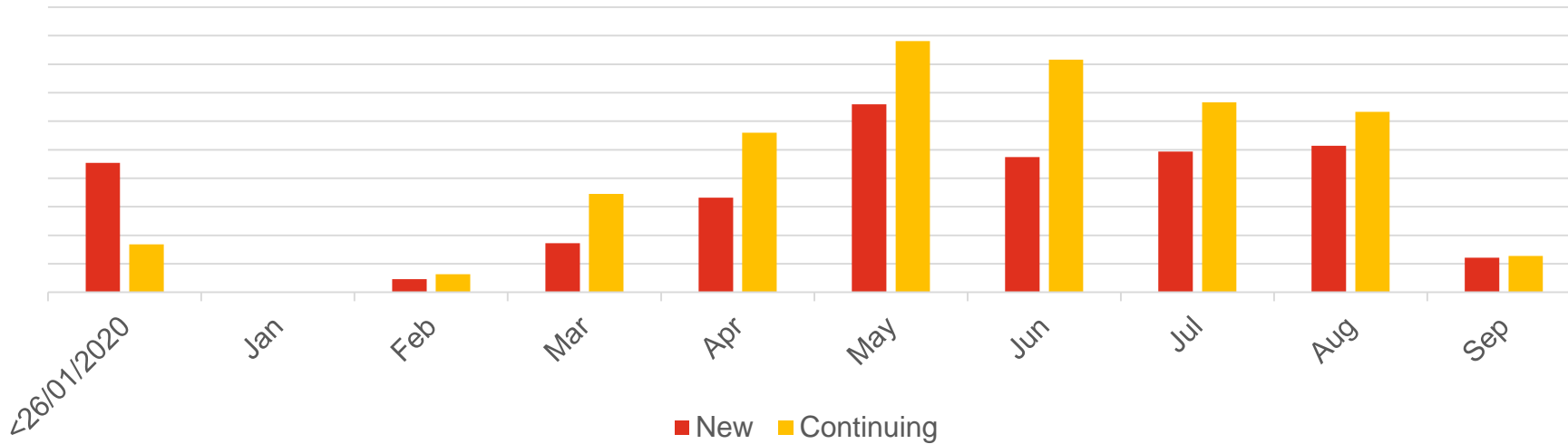
# Application Status – On Time?



Rate of Submission (Full Year 2019 vs Year to Date 2020)



# Application Status – Right First Time?



\*Excluding Approved Applications, statuses on Deadline Day (268,000 applications)

- Work continues on Brexit / Information coming through which will affect EU students entitlement to support depending on their status. More information to follow, [latest news is fairly high level](#).
- DSA Changes – alignment of support between UG and PG support. All students will have a single access fund of £25,000 per year maximum – no more separation into the 4 elements. Work continues on the IAG and processing changes that this could involve
- Financial Memorandum released and available at [www.practitioners.slc.co.uk](http://www.practitioners.slc.co.uk)
- [Payment Campaign is currently LIVE!](#) Information for students that are about to start to make sure that they have everything in place in order to access support when they begin their course. Link LIVE here!

- We issue a monthly Bulletin to partners with information on latest news, links and updates. Please feel free to email me (i) as a collective HELOA group or (ii) as an individual institution if you would like to be added to the mailing list
- We have access to application data – we are currently working to analyse when various student groups apply – and send individual tailored resources, social media content and information regarding this. Still in its infancy, but we hope by 2021/22 AY to be able to send information along the lines of...(eg)

*“compared to last years total, only 20% of your SFE students with children have applied. You may wish to issue a call to action, or promote our ‘Apply Now’ campaign messages on your website”*

- Please get in touch with me directly if you want to discuss any of this – or anything SFE related – directly. We are contactable at [kevin\\_mcmullan@slc.co.uk](mailto:kevin_mcmullan@slc.co.uk) (Lancashire or Cumbria) or [Stephen\\_jones@slc.co.uk](mailto:Stephen_jones@slc.co.uk) (rest of North West)



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