**Postgraduate HELOA session**

Page 1

* Admissions
* Course enquiry ‘money matters’ (current students)
* \*Centralise all presentations?\*
* Student support & welfare
* SU
* Student finance Not working with all teams in our Universities
* Issues with working collaboratively – different campuses – Action: Annual practitioner conference.
* Scenarios for repayments – Good to have resources that we all use on the central site on Student Finance. – Good for tailoring to the audience.
* \*Royal Holloway – Targeted regions (London, SE & SW)
* Presentation on “can I afford to go to University?” – “Newspaper headline use”

Page 2 – Do you know who produces resources in your organisation?

* Do academies know enough? Could we involve them in working groups?
* Lead SIC in each institution to lead working groups.
* Skills for reachers – Skills audit: Could you include SL? – Universities offering “skills” based conferences for schools.
* Do use resources from website. Could use more?
* Hertfordshire/University of Huddersfield: Everyone has their own style of presentation within the schools liaison team – 1 person updates on key figures.
* Introducing slide for Universities to use? Disclaimer confirming info has come from SLC with branding to make presentations more “trustworthy”.
* “Too many” resources on SLC website making it confusing? Needs to be more streamlined?
* PPT’s Website: Sometimes we have to rebrand due to the logo/images on SLC PPT’s.

Page 3 – Student finance

* Apparel(?) finance lead
* FAQ sheet – share with ambassadors.
* Different departments using different slides
* Working groups at current – University of Huddersfield – University of Hertfordshire – Bournemouth University – University of York

Page 4 – Collaborative working

* Possible, but new idea – not seen the need? – Maybe tighten up the current arrangements, greater collaboration?
* See from different issues/perspectives.
* Different approaches to connections
* Events connecting colleagues up
* Audit of existing resources/support – how up to date?
* Rely on student services?
* Get all teams to meet the regional contact (at the same time)
* Consistency of info
* Split between current and prospective.

**Section 1&2**

* Mainly NCOP
* Student funding team
* Student recruitment, AWP, open days team. Not sure about admissions/ student support.
* Universities do tend to work with SLC.
* It’s about the IAG and the talks and interactive sessions.

**Section 3**

* Signpost info to other teams
* Several different teams producing own content
* Key thing is training and knowledge
* Don’t have a student finance presentation

**Section 4**

* Hit and miss (different levels of experience)
* Own school information is unchanging
* Hearing schools deliver presentations
* Conferences – harder to run (popularity)

**Section 5**

* Understanding who is engaging with study on student finance first
* Academics being kept up to date
* How to explain graduate tax?

**Discussion part 2**

* Difficult to get teams out of the school
* Don’t always get the right staff attending
* Annual conference – CPS sessions off campus, student finance sessions as part of this

**Teams**

**School liaison**

* External outreach
* Fix my misconceptions

**SLC**

* Been in past but when needed
* Come to staff conference
* Joint with finance and admissions

**Separate**

* Internal current students
* Money advice team
* DSA team

(Open day but not as outreach)

**SLC**

* Winchester Bedfordshire
* Some resources for current students (Leaflets and presentations)
* All in house (Edge hill)
* Lots of disjointed approaches- different resources sometimes.
* Current vs prospective
* Resources for parents (More individual done to include finance)
* More efficiencies (sharing expertise welcome talks)