



HELOA PRIVACY NOTICE FOR ELECTED AND APPOINTED MEMBERS on handling HELOA members' data

Purpose of this Privacy Notice

This privacy notice covers the handling and storage of HELOA members' personal data by elected and appointed HELOA members. It outlines how elected and appointed members collect, share and use members' personal data.

Data Collection and Privacy Notice

HELOA processes personal data as a "Data Controller" on behalf of their members, as defined in the Data Protection Act 2018 ("the DPA") and the General Data Protection Regulation (Regulation (EU) 2016/679) ("the GDPR").

This notice relates to information about HELOA members, which will be collected by HELOA and processed as described below. This notice may be updated at any time.

Members' personal data must be processed in compliance with current data protection legislation including the Data Protection Act 2018, and the General Data Protection Regulation (GDPR), which came into force on 25th May 2018.

Why we collect members' data

We collect members' personal data in order to keep in touch with and provide information to our members. We do not, for this purpose collect any special categories of data relating, for example, to disability or ethnic background. We may contact members with information that may benefit their membership, such as membership details, events, training and/or meetings. Members can unsubscribe at any time from our emails, by clicking the 'Unsubscribe' link at the bottom of the email (Jiscmail & Mailchimp) or replying unsubscribe in the subject line (for other email communications).

What we collect

HELOA will collect and process the following data:

- Name
- Name of institution
- Job title

- Work address
- Work email address
- Work telephone number

How do we collect members' data?

We will receive the data directly from our members' applications, national and/or local event bookings and speaker bookings.

Members' rights

Under the current UK data protection legislation, members have certain rights over how their data is processed, including the right to know what information is processed about them and how it is processed. This legislation provides members with the right of access to their personal information. Additionally, they have the right to rectify inaccurate information; restrict processing; and object to processing. These rights are limited in certain circumstances so as to ensure compliance with other legal and statutory obligations, for example where data is processed for research or statistical purposes.

How we process members' data

As part of the HELOA processes we are required to share members' data with appropriate individuals within the organisation such as the HELOA Office Manager, Office Assistant, VC (Membership & Administration), Group Chairs, group committee, and relevant members of UKC such as: finance and conference managers. Members' names and institutions will also be shared with the auditor.

HELOA elected and appointed members must take necessary action to ensure access to data is secure and only available to the appropriate HELOA committee members

Processing Activity Register

A full processing activity register is available for members on request from the HELOA Office, this document details: what data we store, where it is stored, what it is used for, who has access and the retention period for each. Each elected and appointed member is responsible for updating their information on the processing activity register.

The link to the Processing Activity Register will be shared with newly elected and appointed members once they start their role. Please ensure this is updated whenever necessary.

Retention

We will retain members' personal data, nationally and locally, in order to keep in touch with our members for as long as necessary or unless they withdraw consent or do not renew their membership. When membership ceases, data will be deleted from the central CRM system and mailing lists, as soon as possible once the office has been informed. Group data will be updated regularly, with no data being kept for longer than 1 year. HELOA financial data will be retained for 7 years and HELOA conference bookings will be retained for up to 3 years after the event.

HELOA elected and appointed members must:

1. Process members' data in compliance with current data protection legislation including the Data Protection Act 2018, and the General Data Protection Regulation (GDPR), which came into force on 25th May 2018.
2. Use data storage systems that are GDPR compliant, such as: Google Drive; password protected documents and devices or; secure area of institution's server.
3. Ensure only the necessary people have access to HELOA members' data;
4. Adhere to the HELOA retention periods and;
5. Update the processing activity register, when appropriate.

Resignation

Once an elected or appointed member has decided to stand down, they must:

1. Inform the relevant VC and office of their official leaving date;
2. Pass on any relevant data to the successor, Group Chair, appropriate UK VC, or the HELOA office, and;
3. Delete any nonessential or duplicate data.

Changes to the Privacy Notice

We regularly review this policy and will update it if there are changes in how we manage or use members' data. The most up to date version can be requested from the HELOA office.