

# HELOA New Practitioners' Conference

Crowne Plaza, Nottingham

Thursday 31<sup>st</sup> October to Friday 1<sup>st</sup> November 2019

## Thursday 31<sup>st</sup> October

11:30 **Arrival and Registration**

11:45 **Lunch**

12:30 **An introduction to HELOA and how the association can support you**

*HELOA Training Team*

We will open the conference with a short overview of who HELOA is and the opportunities available to you as a member of the association. There will also be some icebreaker activities to get us all chatting!

13:00 **Overview of the current HE Sector and the Challenges we face**

*Jonny Atkinson, North West & Northern Ireland Group Chair, University of Liverpool*

The conference will kick off with an update on the challenges we work with as higher education professionals and some of the issues we need to take into account when planning for projects and work over the next academic cycles.

13:45 **Student Finance Overview & with Q&A**

*Ahmar Ehsan, Student Loans Company*

Student finance is a hot topic and changes each year. This session will provide delegates with an overview of the financial support available to students when applying to university. There will also be an update on the changes that have recently come into practice and an opportunity to ask more detailed questions.

14:30 **Break**

14:50 **Events/Project Management**

*Rachel Lister, Head of Student Recruitment and Widening Participation, University of Cambridge*

In our roles, we can be asked to deliver talks to a wide range of audiences from school groups to parents to stakeholders. This session will highlight the best ways to prepare any deliver information to all audiences you may work with and look at organising large scale events.

15:45 **UCAS Session**

16:20 **Building Effective Relationships**

*Mishal Dittani, Regional Lead for UK Based International, University of Dundee*

Within this session, you will discuss the range of relationships we must develop in our roles and look into the ways in which we can build better relationships with internal and external stakeholders

17:15 **Making the most of a temporary contract (30 mins)**

*Alex Atkinson, Student Recruitment Officer, Lancaster University*

Many staff who start within the sector do so on temporary contracts. This session will highlight how to make the most of these contracts and provide useful information to staff looking to progress from a temporary to a permanent contract should they so wish.

**Changing Sectors (30 mins)**

*Krishna Maroo, Outreach Officer, University of West London*

There has been an increase of staff members starting in the sector, from various other careers. This session will cover getting to grips with the HE sector quickly, transferable skills and figuring out your niche.

**Free Time**

18:45 **Networking reception**

19:15 **Dinner - Three course meal**

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08:15 **Breakfast**

09:00 **Presentation skills and Classroom/Behaviour Management**

*Dan Flatt, Senior Student Recruitment Officer (Partnerships), University of Leicester*

This session of the conference will cover how to manage tricky, distracting behaviour when working with school groups and will allow delegates to share top tips and best practice for different age groups.

09:45 **Introduction to Safeguarding and Child Protection**

*Ben Kibble-Smith, Account Manager, Liverpool John Moores University.*

When working with young students it is important to know the latest information regarding safeguarding. This session will cover the basics of safeguarding and child protection for higher education staff and highlight case studies of recent practices at institutions across the country

10:45 **Break**

11:05 **What matters to you?**

Discussion session with a selection of topics to choose from; this session will allow delegates to discuss and share best practice on various areas including working with student ambassadors, organising large events, working with academics, lone working and much more!

11:45 **Effectively selling HE and your university**

*Sarah Booth, UK Student Recruitment Manager, University of Warwick*

Session description to be confirmed.

12:35 **Welcome to the (Social) Justice League: Widening Access to University as a Tool to Address Educational Inequality.**

*Alex Blower, PhD student, University of Wolverhampton*

This session will examine the role of widening access to HE in efforts to increase social mobility and address inequality of opportunity in education. Drawing on his doctoral research and experience from several years of working in outreach roles, Alex will illustrate some of the challenges facing the sector and ask what we, as practitioners, can do about them.

13:30 **Lunch**

14.00 **Depart**